

Service • Efficiency • Value

Janet Phipps, Director

NOTICE OF PUBLIC MEETING

Pursuant to Iowa Code section 21.4, notice is hereby given of a meeting of the DAS Customer Council on the date and at the time and location listed below.

Customer Council Agenda

July 27, 2016 2:30 p.m. – 3:30 p.m. Hoover Building, A-Level Conference Room 6

- 1. Call to Order
- 2. Introductions
- 3. Minutes from Meeting on August 14, 2015 [no action needed/approved via email on 9/2/2015]
- 4. Council Membership Terms Expiring 8/31/16
- 5. Biennial Review DAS Sole Provider of Services 541-12.7(4) *Biennial review*. Every two years the customer council shall review the decision made by the department that DAS be the sole provider of a service and make recommendations regarding that decision.
- 6. DAS Business Plan Action Item
 - A. FY 2017 Rate Adjustments Action Item
 - B. FY 2018 and FY2019 Rates/Methodologies Action Item
- 7. Agency Impact Statements / Notification to Agencies
- 8. Next Meeting
- 9. Adjourn

Note: Minutes from this meeting will be distributed to Customer Council members within two weeks for review and voting.